



JC School of Public Health and Primary Care
Faculty of Medicine
The Chinese University of Hong Kong

Short Courses in Master of Science in Health Services Management (2023-2024 Term 1)

BACKGROUND

JC School of Public Health and Primary Care, The Chinese University of Hong Kong offers courses and degrees across all areas of public health practice. We offer all students grounding in professionally recognized competencies and in areas increasingly recognized as core to public health. We also offer courses in areas of special interest – including epidemiology, environmental health, health promotion, health management.

Short courses are available either as standalone opportunities or as a component part of certificate, diploma or degree programmes within JC School of Public Health and Primary Care. They aim to provide continuing education opportunities for those interested in health and healthcare.

For further information website: www.sphpc.cuhk.edu.hk

ORGANIZER

The short course is organized by Master of Science in Health Services Management, JC School of Public Health and Primary Care, The Chinese University of Hong Kong.

PROGRAMME OBJECTIVES

To provide training including public health perspectives and skills necessary to assume effective leadership in public health practice, reflecting the three domains of health improvement, health protection and health service quality.

ADMISSION REQUIREMENTS

A bachelor's degree preferably in medicine or an approved related field. For non-professional degree holders, honours not lower than second class are required.

TEACHING FACULTY

- Courses will be taught by the academic staff, and the affiliated local and international staff, of JC School of Public Health and Primary Care.
- To meet the multi-disciplinary demands of the curriculum, JCSPHPC engages teaching staff from local faculties of nursing, economics, law, pharmacy, business, journalism, geography, and social sciences. We also engage outside experts and collaborate extensively with stakeholders in public health practice, such as the Department of Health, Hospital Authority, Food and Environmental Hygiene Department, and other public institutions.
- JCSPHPC will continue to capitalise on its long established network of international schools of public health (e.g. Johns Hopkins University; University of Oxford; London School of Hygiene and Tropical Medicine; Peking University; and Fudan University), as well as an extension network of public health institutions such as the US Centres for Disease Control and Prevention (US CDC), Chinese Centre for Disease Control and Prevention (CDC China), Shenzhen CDC, Bureau of Health of Shenzhen Municipality, and British Columbia Centre for Disease Control (BC CDC) of Canada.

LANGUAGE

English will be used as the language for instruction.

RECOGNITION

CME Accreditation

ASSESSMENT

Students are required to obtain a ‘satisfactory pass’ in the assessment for the specified module(s). Upon satisfying these requirements, the “Certificate of Completion” for the selected module will be awarded.

Students who attended at least 75% of the lectures, seminars, tutorials, and practical sessions but did not take the assessment would be awarded a “Certificate of Attendance” instead.

Course Pattern

Course Code	Module	Unit	Duration	Page No.
<i>Term 1 Sep 2023 – Dec 2023</i>				
HSYS5014	Quality and Safety Management	2	Sep – Dec 2023	4
HSYS5015	Medico-legal Management	2	Oct - Dec 2023	5
HSYS5017	Health Innovation and Technology Management	1	Oct - Nov 2023	6
HSYS5018	Healthcare Ethics	1	Sep 2023	7
HSYS5019	Operation Management	1	Nov – Dec 2023	8
HSYS5024	Driving Healthcare Improvement with Data	1	Oct - Nov 2023	9

HSYS5014 Quality and Safety Management

Course Coordinator: Prof. Paul Lai

(2 credits)

Course Description

This course introduces students to

- (1) the concept, framework, practical approaches and current movement for safe, efficient, effective, and patient-centred healthcare;
- (2) principle and practices of incident management and patient relations;
- (3) concepts of errors in healthcare and principles and strategies in quality improvement

Learning Outcomes/Objectives

Student should be able to:

- 1a. Understand the discipline of risk management, patient safety and patient relations
- 1b. Apply the concept and approach to
 - i. identify and manage clinical risks,
 - ii. manage adverse event,
 - iii. enhance patient-engagement and relations, and
 - iv. lead change (in quality and safety).
- 2a. Apply concepts of errors in healthcare improvements.
- 2b. Apply principles, tools, evaluation strategies and documentation method in quality improvement

Course Schedule

Session	Date	Time	Venue
1	25 Sep 2023 (Mon)	18:30-21:30	JC School of Public Health and Primary Care, Prince of Wales Hospital, Shatin
2	6 Oct 2023 (Fri)	18:30-21:30	
3	9 Oct 2023 (Mon)	18:30-21:30	
4	16 Oct 2023 (Mon)	18:30-21:30	
5	6 Nov 2023 (Mon)	18:30-21:30	
6	13 Nov 2023 (Mon)	18:30-21:30	
7	20 Nov 2023 (Mon)	18:30-21:30	
8	27 Nov 2023 (Mon)	18:30-21:30	
9	4 Dec 2023 (Mon)	18:30-21:30	

Fee

Application Fee: \$100

Course Fee: \$10,400

HSYS5015 Medico-legal Management

Course Coordinator: Ms. Christine Tsang

(2 credits)

Course Description

This course covers the principles and practices of medico-legal management in modern healthcare. The course uses case studies to cover important topics in medico-legal management including theory and principles of complaints handling and investigation, clinical negligence and responsibility, and risk management strategies.

Learning Outcomes/Objectives

Student should be able to:

1. Learn the legal principles and issues in relation to medical treatment from birth to death
2. Learn the application of legal knowledge in handling complaints, clinical negligence, risk management and other aspects of health services management

Course Schedule

Session	Date	Time	Venue
1	20 Oct 2023 (Fri)	18:30-21:30	JC School of Public Health and Primary Care, Prince of Wales Hospital, Shatin
2	3 Nov 2023 (Fri)	18:30-21:30	
3	10 Nov 2023 (Fri)	18:30-21:30	
4	17 Nov 2023 (Fri)	18:30-21:30	
5	24 Nov 2023 (Fri)	18:30-21:30	
6	29 Nov 2023 (Wed)	18:30-21:30	
7	8 Dec 2023 (Fri)	18:30-21:30	
8	15 Dec 2023 (Fri)	18:30-21:30	
9	20 Dec 2023 (Wed)	18:30-21:30	

Fee

Application Fee: \$100

Course Fee: \$10,400

HSYS5017 Health Innovation and Technology Management

Course Coordinator: Prof. Hong Fung

(1 credit)

Course Description

This course aims to enrich students with the knowledge in health innovation and technology management. The course will involve active learning from the students with case studies.

Learning Outcomes/Objectives

Student should be able to:

1. Learn the nature of innovation and approaches to health system innovations
2. Understand the approaches and issues in Health Technology Assessment
3. Learn how to manage Innovation and Technology in healthcare organizations
4. Understanding how innovations disrupt health systems and relevance to healthcare strategies and planning

Course Schedule

Session	Date	Time	Venue
1	16 Nov 2023 (Thu)	18:30-21:30	JC School of Public Health and Primary Care, Prince of Wales Hospital, Shatin
2	23 Nov 2023 (Thu)	18:30-21:30	
3	30 Nov 2023 (Thu)	18:30-21:30	
4	7 Dec 2023 (Thu)	18:30-20:30	
5	14 Dec 2023 (Thu)	18:30-20:30	

Fee

Application Fee: \$100

Course Fee: \$5,200

HSYS5018 Healthcare Ethics

Course Coordinator: Prof. Jasperine Ho

(1 credit)

Course Description

This module introduces and discusses major health care ethics issues and provide perspectives for health services management. The issues are discussed based on cases and dilemmas.

Learning Outcomes/Objectives

Student should be able to:

1. Understand the theories and principles underlying ethical reasoning
2. Develop approach to integrate ethical considerations into decision-making in health services management rather than standalone philosophical ethical analysis.

Course Schedule

Session	Date	Time	Venue
1	1 Sep 2023 (Fri)	18:30-21:30	JC School of Public Health and Primary Care, Prince of Wales Hospital, Shatin
2	8 Sep 2023 (Fri)	18:30-21:30	
3	15 Sep 2023 (Fri)	18:30-21:30	
4	22 Sep 2023 (Fri)	18:30-21:30	

Fee

Application Fee: \$100

Course Fee: \$5,200

HSYS5019 Operation Management

Course Coordinator: Prof. Eman Leung

(1 credit)

Course Description

This course introduces students to key concepts in operations management including LEAN and 6-sigma in the healthcare settings.

Learning Outcomes/Objectives

Students should be able to:

1. Understand the contribution of operations management to quality management in healthcare, and be able to apply the principles of operations management including LEAN and 6-sigma to improve healthcare quality.

Course Schedule

Session	Date	Time	Venue
1	15 Nov 2023 (Wed)	18:30-21:30	JC School of Public Health and Primary Care, Prince of Wales Hospital, Shatin
2	22 Nov 2023 (Wed)	18:30-21:30	
3	6 Dec 2023 (Wed)	18:30-21:30	
4	13 Dec 2023 (Wed)	18:30-21:30	

Fee

Application Fee: \$100

Course Fee: \$5,200

HSYS5024 Driving Healthcare Improvement with Data

Course Coordinator: Prof. Eman Leung

(1 credit)

Course Description

This course introduces students to:

- (1) The concept and practice of data-driven healthcare improvement in the context of interprofessional teamwork;
- (2) Data visualization and analytic tools that inform decision making in the context of clinical practices (for example, run charts and control charts);
- (3) Data and change management: Feedback and improving the whole process

Learning Outcomes/Objectives

Student should be able to:

1. Understand the value of data management in healthcare management
2. Apply the concept and approach of data management to
 - (i) identify and manage clinical and non-clinical care in the healthcare environment, and to
 - (ii) improve healthcare services using the appropriate tool

Course Schedule

Session	Date	Time	Venue
1	5 Oct 2023 (Thu)	18:30-21:30	JC School of Public Health and Primary Care, Prince of Wales Hospital, Shatin
2	12 Oct 2023 (Thu)	18:30-21:30	
3	19 Oct 2023 (Thu)	18:30-21:30	
4	2 Nov 2023 (Thu)	18:30-21:30	
5	9 Nov 2023 (Thu)	18:30-21:30	

Fee

Application Fee: \$100

Course Fee: \$5,200



**Short Courses in
Master of Science in Health Services Management
(2023-24)
APPLICATION FORM**



Please complete this form in **BLOCK** letters and return before at least 2 weeks before the programme commence.

Title: Prof. Dr. Mr. Ms

Sex: M F

Name : (In English) (In Chinese)

Surname

Given name

HK Identify Card No. (Passport No Country *if you do not have a HK ID Card*)

Address:

.....

Tel: Mobile Fax: Email address:

Academic Qualifications

Institution & Location	Date of Attendance (From / To)	Major/Minor	Diploma/Degree
_____	_____	_____	_____
_____	_____	_____	_____

Professional Qualifications

Professional Qualification	Awarding Institution / Country	Date of Award
_____	_____	_____
_____	_____	_____

Working Experience (Please list your current job first)

Institution and Location	Position	Date From / To
_____	_____	_____
_____	_____	_____

Application for (please select as appropriate):

Course Code	Module	Credit	Fee	Please "√"
<i>Term 1 Sep 2023 – Dec 2023</i>				
HSYS5014	Quality and Safety Management	2	\$ 10,400	
HSYS5015	Medico-legal Management	2	\$ 10,400	
HSYS5017	Health Innovation and Technology Management	1	\$ 5,200	
HSYS5018	Healthcare Ethics	1	\$ 5,200	
HSYS5019	Operation Management	1	\$ 5,200	
HSYS5024	Driving Healthcare Improvement with Data	1	\$ 5,200	

Payment: Application Fee HK\$100.00 (Cheque no.)

Remarks:

- No refund will be made after receipt of payment.
- Acceptance of application is subject to availability.
- A student visa is required if applicant do not have the right of abode/right to land in Hong Kong.

I declare that the information given in support of this application is accurate and complete, and understand that any misrepresentation will result in the disqualification of my application for admission.

Signature

Date

Notes for Applicants

1. Submission of Application Form

The completed application and supporting documents should be sent to the following address with **an application fee of HK\$100.00** (A crossed personal cheque or bankdraft made payable to: “The Chinese University of Hong Kong”).

MScHSM Programme Office (Short course)
Room 202, 2/F, JC School of Public Health and Primary Care,
Prince of Wales Hospital,
Shatin, N.T., HONG KONG.

2. Documents to be submitted

One photocopy of certificates of academic/professional qualifications (e.g. diploma/ certificates or other qualifications).
Original documents must NOT be sent.

3. Application Deadline

This application form should be completed and returned **at least TWO weeks before** the programme commences.

4. Selection Process

Applicants will be notified of the application result when the Programme concerned has made its decision.

5. Tuition Fee Payment

Students are required to pay full tuition fee before the course commences. The tuition fee, once paid, is **non-refundable or non-transferable**.

Payment(s) can be made by a crossed cheque or bankdraft, payable to “The Chinese University of Hong Kong”

Application Fee:	HK\$100.00
Course Fee:	In modular basis

Information and Enquiries

Address :

Room 202, 2/F, JC School of Public Health and Primary Care,
Prince of Wales Hospital, Shatin, N.T., Hong Kong

MScHSM Programme Office

Tel: (852) 2252 8428 / 2252 8448

Fax: (852) 2145 7489

Email: healthadmin@cuhk.edu.hk

The Programme reserves the right to cancel the course if the number of registered students is insufficient or for other unanticipated reasons.

The information in this brochure is correct at the time of production (July 2023), and is subject to review and change.

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